WELCOME TO EYEMED

Vision benefits for every set of eyes

Anne Arundel County Government







Even without a prescription, eye exams can help you see and feel your best.

- ✓ An eye exam can spot early signs of diabetes, high blood pressure, high cholesterol and heart disease.¹ Not to mention cataracts and glaucoma.
- ✓ The average American spends over 7 hours looking at a screen each day.² All this exposure can put strain on our eyes and may be linked to blurred vision, dry eye and headaches.
- ✓ Your eyes are always changing. Our network doctors can track even the slightest changes with the latest in digital exam technology and retinal imaging.
- ✓ UV rays can cause cataracts, macular degeneration, vision loss and eye sunburn. Even in winter. Sunglasses can easily block 99% of these rays.³

¹Mukamal, R.; "20 Surprising Health Problems an Eye Exam Can Catch"; American Academy of Ophthalmology; aao.org; April 29, 2022. ²Moody, R.; "Screen Time Statistics: Average Screen Time in US vs. the rest of the world"; Comparitech; comparitech.com; March 21, 2022. ³"Recommended Types of Sunglasses," American Academy of Ophthalmology; aao.org; March 20, 2023.



Check out our full library of vision health and wellness articles, videos and interactives at eyesiteonwellness.com.



Find Your Best Fit

You're on EyeMed's **Insight network**, you've got choices — lots of them

More than 139,000 provider access points at 27,000 locations, including:





LensCrafters





Plus, your local retailers: America's Best, MyEyeDr and many more

Plus, online options:





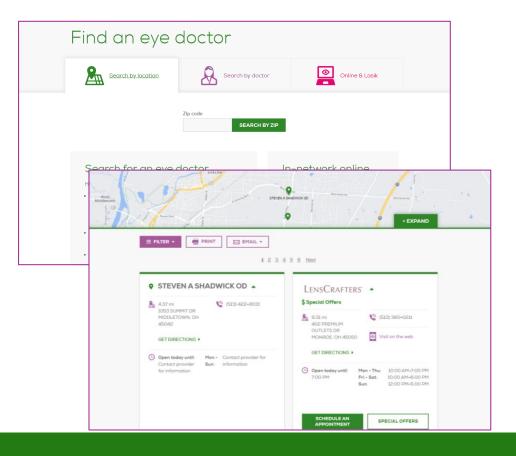






EyeMed's Provider Locator

Helping you find the eye care and services that best meet your needs

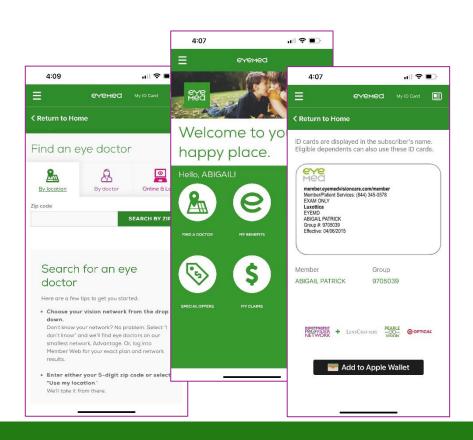


- Search for your eye doctor by name or enter your zip code for a complete listing of innetwork providers closest to you.
- Use the map and driving directions to help you get to your selected location.
- Narrow down your search by using the 8 different filter options available and view specific information about providers such as their specialties and brands available at their location.
- Many of our providers offer online appointment scheduling through the provider locator.
- Quickly identify where Special Offers are available.
- Visit the "Online & Lasik" tab to link directly to our online in-network provider options or to find Lasik providers near you.



EyeMed's Member App

All the features and functionalities of Member Web and more – on the go



Top rated vision benefits app with more than 4 stars!

Everything you can do on our website is available through the app: view benefits, estimate out-of-pocket costs, search for providers, browse the catalogue of special offers, submit an OON claim, and more...

- ✓ Upload and save your prescription
- ✓ Set eye exam reminders
- ✓ Schedule contact lens supply refill reminders
- ✓ Save your ID Card to your apple wallet
- ✓ Save special offers to your apple wallet



Award-winning Customer Care Center

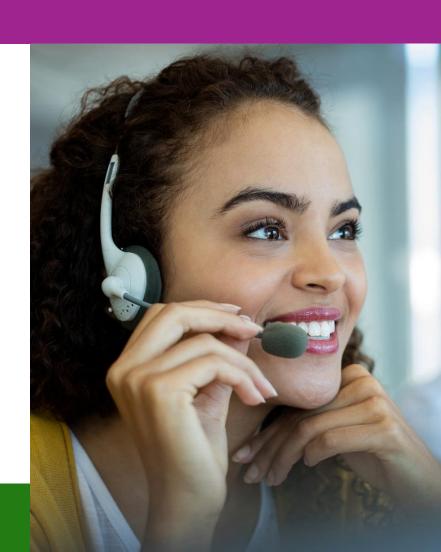
Providing live support for all your EyeMed questions

- 14 years as one of America's highest-rated call centers by Benchmark Portal¹
- 12 seconds or less wait time²
- 99.6% first-call resolution³
- 362 days of availability per year:

866-804-0982 - pre-enrollment OE line 866-800-5457 - post enrollment- member services Monday - Friday: 8 am - 11 pm EST Saturday: 8 am - 11 pm EST Sunday: 11 am - 8 pm EST

Closed Easter, Thanksgiving and Christmas

¹Purdue University Benchmark Portal independent assessment of call centers nationwide, 2022. ²EyeMed Customer Care Center Reporting, 2022. ³EyeMed incoming call analysis, 2022.



A few more benefit basics

Your frequency is: Once every twelve months based on date of service

Contacts are in lieu of lenses only:

That means you are entitled to a full pair of glasses (frame & lenses) OR contacts and frames (you would then receive a 20% discount on your lenses).





Anne Arundel County vision benefits 1/1/25

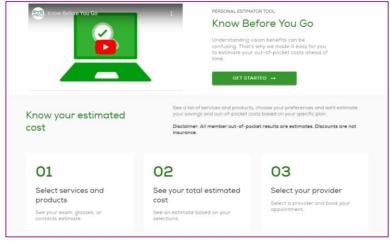
Service		In-network member cost		
Exam with dilation (Once every 12 months based on date of service)		\$10 copay		
Frames (Once every 12 months based on date of service)		- \$175 allowance with \$0 copay and 20% off balance over allowance		
Lenses and Lens Options (Once every 12 months)				
Standard plastic lenses		Lens options		
Single vision	\$0 copay	UV treatment	\$15	
Bifocal	\$0 copay	Tint	\$15	
Trifocal	\$0 copay	Standard scratch coating	\$15	
Standard progressive	\$30 copay	Polycarbonate	\$40	
		Poly (under age 19)	\$0	
Premium progressive Tiers 1-3	\$50- \$75 copay	Standard anti-reflective	\$40	
Tier 4	\$30 copay, 20% off retail \$120 allowance	less Photochromic- non glass	\$75	
Contacts (Once every 12 months based on date of				
service)				
Contact lenses – conventional		\$150 allowance with \$0 copay and 15% off balance over allowance		
Contact lenses – disposable		\$150 allowance with \$0 copay		
Contact lens fit & follow-up - standard		Up to \$40		
Contact lens fit & follow-up - premium		10% off retail price	10% off retail price	

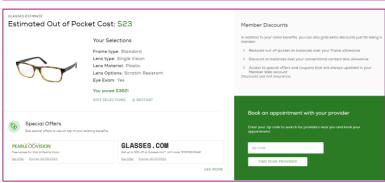
View your full plan details by creating an account at eyemed.com/member



Know Before You Go

Helping you make confident, informed vision benefits decisions



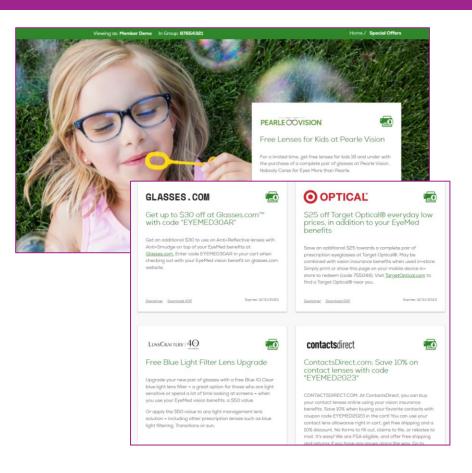


- Login to your account on EyeMed's Member Web and use our cost-estimator tool, "Know Before You Go", to get an idea of what you might pay for vision care and services when you visit an in-network provider.
- Uses your specific plan information, applying copays and allowances with each selection for the closest estimation of out-of-pocket costs, if any!
- Provides helpful definitions and descriptions of lens materials and coatings.



Special Offers

Helping you maximize savings on vision care and services



- Exclusive offers and discounts that can be used on top of your benefits to save extra on things like frames, lenses, eyewear accessories, Lasik, and more!
- Login to your account on EyeMed's Member Web and visit the "Special Offers" tab to see the full list of available offers.
- Filter offers by products and brands to save on exactly what you want.
- Check back before each eye exam, new offers are added often.
- Sign up for our quarterly eNewsletter and monthly text message to have the latest offers delivered directly to you.



Enjoy more extras with member-only savings & discounts

- 40% off additional pair of glasses
- 15% off standard LASIK prices or 5% off the promotional price
- 20% off any remaining balance over the frame allowance
- up to 64% off the retail price on thousands of hearing aids from the top brands
- **15% off** any balance over the conventional contact lens allowance
- 20% off any non-covered items, including non-prescription sunglasses



Take a spin through our offers



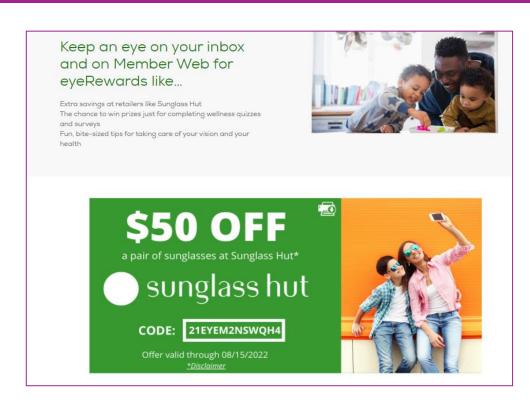
EyeRewards

Vision benefits just got more rewarding

Get rewarded for taking care of your vision—and your health—with eyeRewards. It's a fresh new way to save money, win special prizes and pick up wellness tips, all for getting an eye exam.

Once you're enrolled, simply opt in via Member Web and keep an eye on your inbox for EyeRewards like:

- Extra savings at retailers like Sunglass Hut
- The chance to win prizes for completing wellness quizzes
- Fun, bite-sized tips for taking care of your vision and your health





There's more to love with EyeMed

