



Customer Relations  
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November 19, 2024

## PUBLIC MEETING ANNOUNCEMENT

- WHO:** Anne Arundel County Department of Public Works (DPW)
- WHAT:** Joint 911 Emergency Call Center – Project F586402
- WHEN:** Wednesday, December 18, 2024 - 6:00PM-7:00PM
- WHERE:** Rolling Knolls Elementary School - Cafeteria  
1985 Valley Road  
Annapolis, MD 21401

A public meeting has been scheduled **from 6:00 PM-7:00 PM on December 18, 2024 at Rolling Knolls Elementary School** to discuss plans to construct a Joint 911 Emergency Call Center to consolidate the Fire and Police Departments' emergency call center operations. This project will improve emergency communications throughout the county, reduce the number of required call center operators per call, and provide a shared working space. For meeting details please visit the Office of Planning & Zoning Community Meeting webpage:

<https://www.aacounty.org/departments/planning-and-zoning/development/community-meetings/community-meeting-calendar/>.

The Call Center will be located on a parcel off Generals Highway; most of the work will occur on this parcel, including significant clearing. Generals Highway will also be impacted with road modifications, a new sewer force main installation, and entrance improvements leading to the new facility. Design is ongoing, and is anticipated to be completed approximately spring 2025. We welcome your feedback on the proposed schedule and timeline.

Anyone needing accommodations must contact DPW Customer Relations at 410-222-7582 or by email at [pwcust00@aacounty.org](mailto:pwcust00@aacounty.org) at least seven days in advance of the event. TTY users please call via Maryland Relay 7-1-1. All materials are available in alternative formats upon request.

Las personas que necesiten servicios de interpretación de idiomas deben ponerse en contacto con el servicio de atención al cliente del DPW al 410-222-7582, o por correo electrónico a [pwcust00@aacounty.org](mailto:pwcust00@aacounty.org), al menos con siete días de antelación al evento. Todo el material escrito estará disponible en el idioma deseado si se solicita.